

## **Huizhou Weikang New Building Materials Co., Ltd.**

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### **VINYL FLOORING WARRANTY**

Huizhou Weikang warrant that the products will be of good quality and will be free from manufacturing defects within generally accredited quality standard of the industry for certain period of time. How to judge manufacture defects, pls follow the quality agreement reached by two parties.

Huizhou Weikang provides 10 years commercial use limited wear warranty and 180 days (against ETA) Limited Warranty that the vinyl product is free of any manufacturing defects. If there is a manufacturing defect, customer should notify us within 15 days in writing with description of the said defect, together with information such as batch number, article number, delivery, quantity. Huizhou Weikang reserves the right to inspect any claim and request photographs and/or samples prior to approving such claim. If such products are found to be defective, Huizhou Weikang will supply new vinyl products of the same or similar style, size, color and grade for replacement of the defective product.

#### **PRE-INSTALLATION LIMITED WARRANTY**



Huizhou Weikang warrants that this product is free of visual defects. And it is expressly in line with the quality agreement reached by both parties. You and/or your installer should carefully inspect each piece before installation. Any pieces that appear to have defects should not be installed. Huizhou Weikang will not be responsible for any claim for product installed with visual defects. We exclude any liability for installation costs or other damages

#### **WEAR LIMITED WARRANTY**

Huizhou Weikang vinyl Flooring is protected with a wear layer. Huizhou Weikang warrants that there will be no wear-through of the wear layer for the amount of years indicated for the specific product from normal traffic or maintenance. "Wear-through" refers to complete loss of the wear layer so that the printed design layer is changed or affected.

This Limited Warranty only applies provided the recommended installation instructions and maintenance procedures are followed. Before installation, using the guidelines put forth by Huizhou Weikang in the Installation and Maintenance instructions.

Multifamily use of Wear Limited Warranty will be covered for units and common areas under the specific Commercial Warranty associated with the product.

Level	Wearlayer	Limited Wear Warranty (Residential) 	Limited Wear Warranty (Commercial) 
Standard	0.3mm	15 years	5 years (Light commercial)
Premium	0.5mm	25 years	10 years (Light commercial)

#### EXCLUSIONS TO LIMITED WARRANTY

- ★ Dissatisfaction due to improper installation or maintenance.
- ★ Damages resulting from misuse or abuse including, but not limited to, scratches result from misuse, cuts, burns, stains, indentation, improper or insufficient maintenance, use of steam cleaners, and lack of proper floor protector.
- ★ Damages or failure of floor to adhere to subfloor resulting from excessive moisture, alkali and/or hydrostatic pressure.
- ★ Reasonable Color variations between samples or printed illustrations and the actual production runs.
- ★ Discoloration due to use of rubber-backed mats, coco-fiber mats, solvent-based polishes or cleaners, or asphalt tracked in from driveways or parking lots.
- ★ Indentation from improper loading including high heels, spiked shoes, rolling loads, chairs or other furniture not using floor protectors.
- ★ Residential or Commercial installation with heavy wheeled vehicle traffic that permanently indents or damages the flooring.

Huizhou Weikang reserves the right to final judgment regarding claim approval.

This limited warranty is made solely to the original purchaser of Huizhou Weikang vinyl Flooring products and is not transferable under any circumstances. This limited warranty is expressly in line of any other expressed warranty whether oral or written. No representative, employee, or agent of Huizhou Weikang, or any other person, is authorized to assume for Huizhou Weikang any additional liability or responsibility in connection with Huizhou Weikang products. Consequently, agents, employees, distributors, and dealers of Huizhou Weikang are not authorized to make modifications to this limited warranty, or additional warranties on behalf of Huizhou Weikang

Limited Warranty effective on all products sold on or after January 1, 2022.

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